

# **Terms and Conditions for Ninja Buddies Program**

[Updated as of November 01 2024]

## **1. Program**

By enrolling in this Ninja Buddies Program, Shippers shall be deemed to have read, understood and accepted these Terms and Conditions

1.1. The Ninja Buddies Program is a referral program sponsored by Ninja Logistics Pte Ltd (“Ninja”). Through this program, Shippers may refer leads and earn incentives for every activated lead referred.

1.2. Program will run from July 2024 and continue from thereon, unless otherwise stated.

1.3. Ninja reserves the right to change the terms and conditions of the program without prior notice.

1.4. All Shippers are automatically enrolled in the referral program as “Buddies” to enjoy incentives whenever they refer leads (“Friends”) to Ninja. Ninja reserves the right to terminate Buddies from the program at its sole discretion at any time without notice.

1.5. By participating in the program, Shippers hereby agree to receive emails to their email addresses and messages and calls to mobile devices from Ninja for information, survey, promotional, and/or other purposes.

1.6. All questions or disputes regarding eligibility for the Program, the availability of items, or a Shipper’s compliance with these terms and conditions will be resolved by Ninja at its sole discretion.

1.7. Ninja is not responsible for any incorrect or inaccurate information supplied by the Shippers while participating in the Program.

1.8. Shippers are responsible for maintaining updated contact information associated with their Ninja’s account.

1.9. Parcel delivery orders include but are not limited to, Standard, Next Day, and Return Pick Up orders. It does not include Ninja Collect, Ninja Returns, Ninja Pack, B2B and International orders.

1.10. You agree to indemnify, defend, and hold Ninja harmless, its directors, officers, employees, representatives, agents, and affiliates, from any and all third party claims, liability, damages and/or costs (including but not limited to, legal fees) arising from your use of the Platform or your breach of these Terms.

1.11. Shippers warrant that any personal data provided (whether of itself or its customers) for the

purpose of participating in the Ninja Buddies referral program is accurate and complete, and has been provided with its and the Friend's express written consent (as the case may be), in accordance with applicable personal data regulations and Ninja's privacy policy set forth at <https://www.ninjavan.co/en-sg/privacy-policy>.

## 2. Ninja Buddies

2.1. Buddies will get the stated incentive as per the table below in the form of credit notes to the Buddies' account with Ninja Van, provided that the Friends can maintain the following criteria: the minimum parcel volume shipped per month based on the lock-in period from the date of account activation as per the table below.

<b>Buddies' Incentives Table</b>		
<b>Friend Ships</b>	<b>6-Month Lock-In Period</b>	<b>12-Month Lock-In Period</b>
Min. 150 parcels	\$150	\$400
Min. 300 parcels	\$400	\$1,000

2.2 Incentive payout to Buddies will be issued after the completion of the lock-in period, calculated from the date of the first parcel shipped.

2.3 Once incentives are paid out, they are not exchangeable.

2.4 Unless otherwise agreed upon, Buddies are only entitled to the incentive if the Friend maintains the minimum parcel volume for the duration of the lock-in period.

## 3. Friends

3.1. To be deemed a successful referral, Friends must fulfill the following criteria:

- i. Have not engaged Ninja's services in the past 3 months
- ii. Provide a company's UEN number and billing entity not associated with any existing active Ninja account
- iii. Ship a minimum of 150 parcels per month

3.2. Friends' parcel volumes will only be recorded and qualified if parcels are picked up and delivered via Ninja Van.

3.3 Friends will get the stated incentive per the table below in the form of credit note to the Friend's account with Ninja Van.

<b>Friend Incentives Table</b>		
<b>Friend Ships</b>	<b>6-Month Lock-In Period</b>	<b>12-Month Lock-In Period</b>
Min. 150 parcels	\$150	\$400
Min. 300 parcels	\$400	\$1,000

3.4 Incentive payout to Friends will be issued after the completion of the lock-in period, calculated from the date of the first parcel shipped.

3.5 Once incentives are paid out, they are not exchangeable.

3.6 Unless otherwise agreed upon, Friends are only entitled to the incentive if the Friend maintains the minimum parcel volume for the duration of the lock-in period.