



Enhanced Travel Insurance Benefits from 14 Aug 2026

As part of our commitment to giving you greater confidence and peace of mind when you travel, we have enhanced several key benefits under your Travel Insurance to provide greater protection for you and your loved ones.

These enhancements have been automatically included in all new policies from 14 August 2026.

We are also pleased to extend these enhancements, at no additional cost, to customers with existing Per-trip and Annual Travel Insurance policies that remain in force as of 14 August 2026. The following enhanced benefits are applied from 14 August 2026 until the expiry of your current policy:

- **Overseas Medical Expenses Coverage:** Increased limits across all age groups (e.g. Adults under 70 years old: \$500,000 to \$800,000 under the Standard Deluxe plan), and Unlimited coverage for the Standard Preferred and Enhanced PreX Prestige plans.
- **Emergency Medical Evacuation Coverage:** Increased limits for Adults 70 years old and over (e.g. \$350,000 to Unlimited coverage under the Enhanced PreX Prestige plan). Also, we have removed the combined limit restrictions for pre-existing medical conditions.
- **Sending You Home Coverage:** Increased limits for Adults 70 years old and over (e.g. \$350,000 to Unlimited coverage under the Enhanced PreX Prestige plan). Also, we have removed the combined limit restrictions for pre-existing medical conditions.
- **Full Terrorism Cover:** Increased limits across all age groups (e.g. Adults 70 years old and over: \$200,000 to \$750,000 under the Standard Preferred plan).
- **Losing travel documents Coverage:** Coverage has been extended to include:
 - expenses incurred by an accompanying family member travelling companion
 - additional transport expenses when original return tickets cannot be used following the loss of travel documents.

For full details of the enhanced benefits, terms and conditions, please refer to the policy conditions at <http://www.income.com.sg/travel-policy-conditions.pdf>. You may specifically refer to the following sections:

- Section 12 – Losing Travel Documents
- Section 14 – Medical Expenses Overseas
- Section 18 – Emergency Medical Evacuation
- Section 19 – Sending You Home
- Section 26 – Full Terrorism Cover

In view of the above, eligible claims will be processed according to these enhanced benefits and the applicable policy terms and conditions.

Warm regards,
Income Insurance