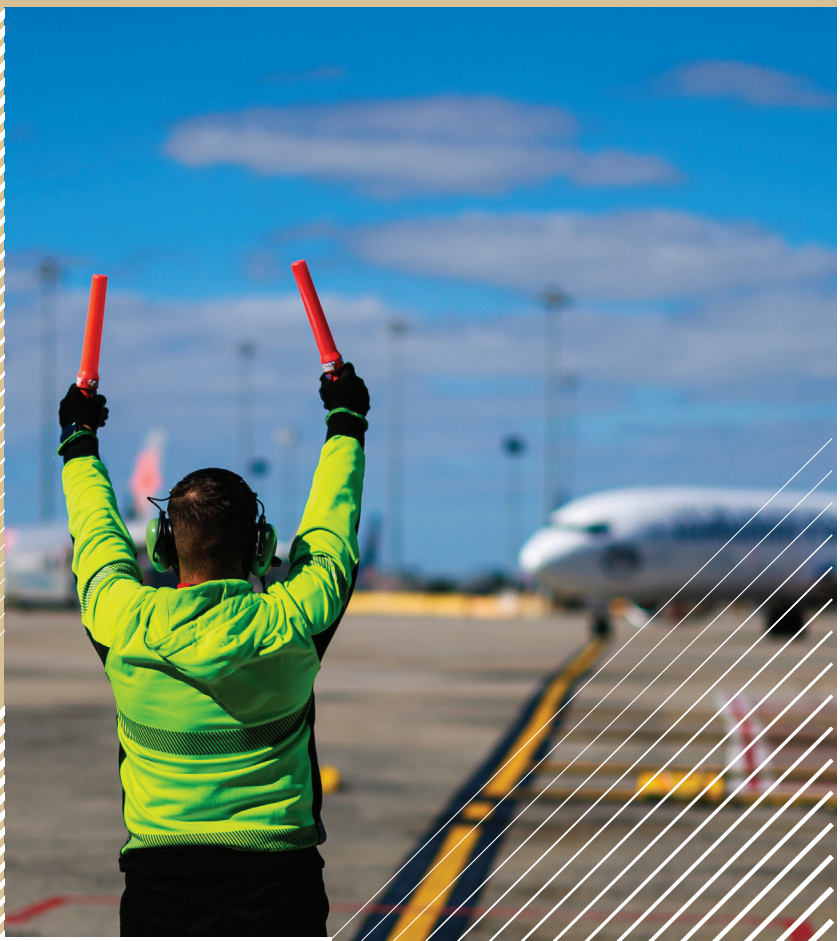
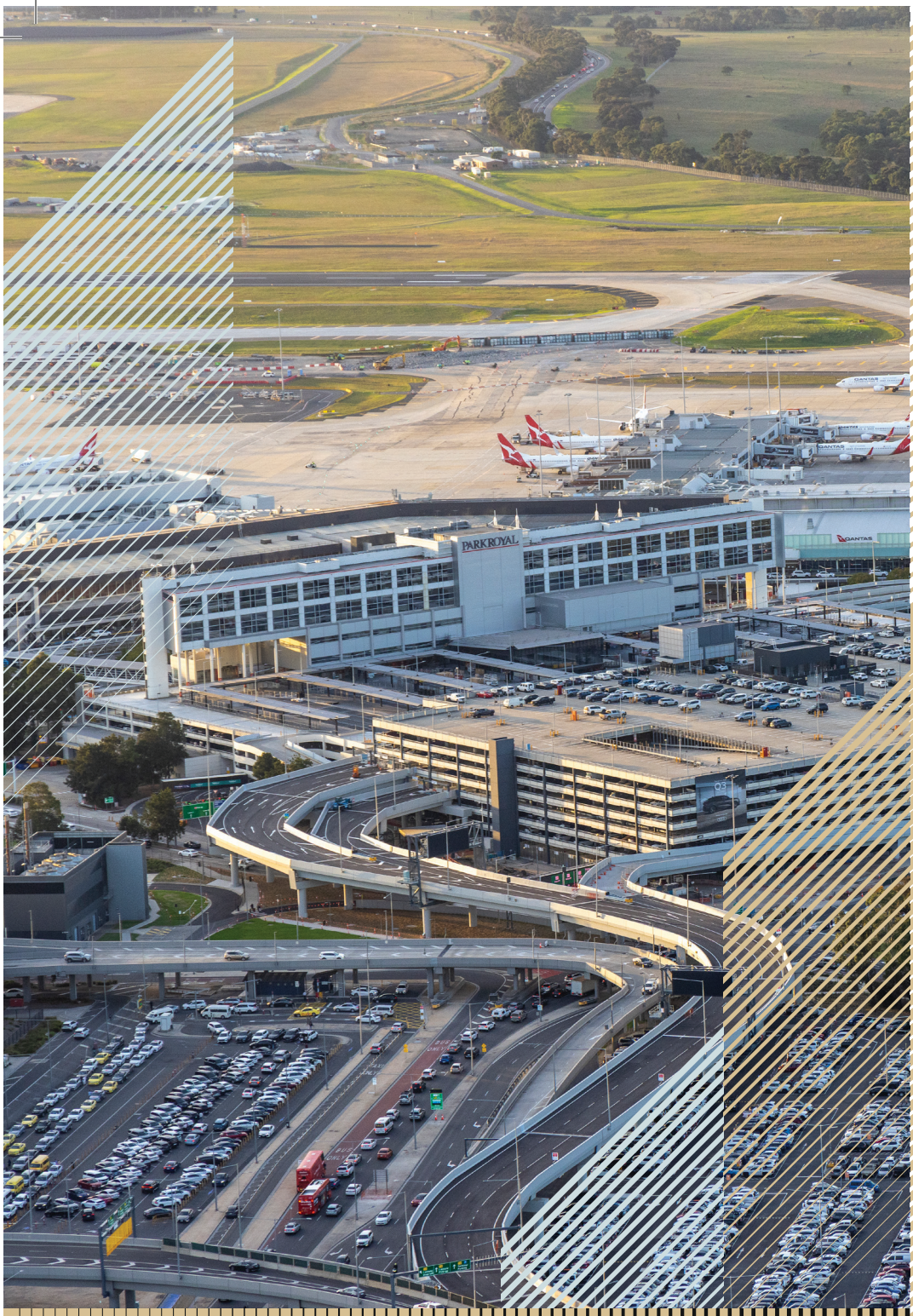


Careers at Melbourne Airport

MELBOURNE AIRPORT


PARKROYAL
QANTAS

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About Melbourne Airport

Melbourne Airport is a major driver of Victoria's economy, delivering economic value and supporting employment benefiting everyday Australians.

The airport precinct serves as the largest Victorian employment hub outside of the Melbourne CBD, directly employing over 23,200 jobs across airlines, ground handling, retail hospitality and logistics sectors. It is a key employment hub for Melbourne's north and west with a majority of the workforce falling within the neighbouring Hume, Brimbank, Maribyrnong, Merri-bek, Moonee Valley and Hobsons Bay Local Government Areas (LGAs).

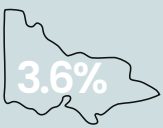
Economic Contribution

$22 **Billion in GVA** contributed to the economy in FY25.

That is approx. **1%** of Australia's GDP

In Direct GVA this amounts to 0.4% of GDP





& approx. **3.6%** of Victoria's GDP

$610 **in economic activity** is generated for every Melbourne Airport Passenger in FY25.

Employment Contribution



1 in 16 jobs in Victoria supported

This includes more than

39K In FY25 **Local Direct Jobs** supported at Melbourne Airport and surrounds

And more than

23K In FY25 → **41K** In FY47

Direct Jobs at Melbourne Airport

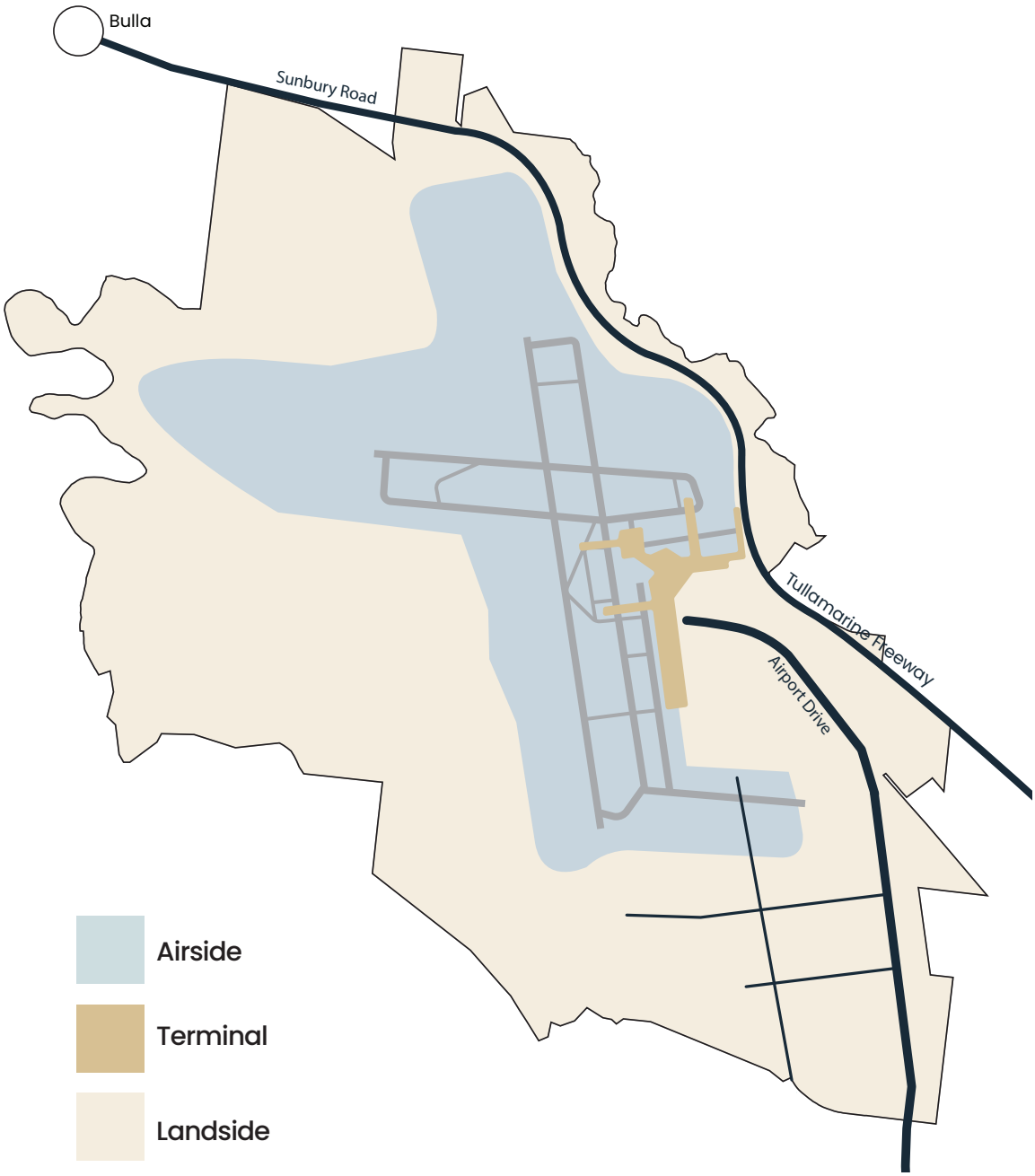
The Melbourne Airport precinct

Airports are dynamic and diverse environments that operate as mini cities. The entire Melbourne Airport precinct covers over 22,000 hectares. Career opportunities are available within three distinct areas across the airport precinct; airside, landside and in terminal. These areas have varying security requirements to address specific risks and protect critical infrastructure.

There are operational teams dedicated to managing the complex, real-time environment that keeps the airport operating safely and efficiently 24 hours a day. Professional trades support infrastructure and maintain systems that support the running of the airport.

Airline and ground handling staff work to ensure travellers get to where they need to and teams of people work to ensure the safety of travellers coming into and leaving the airport.

Hospitality and retail hubs within the airport provide access to food, beverage and leisure products and services, in some cases, 24/7 at Melbourne Airport.


Bulla
Sunbury Road
Tullamarine Freeway
Airport Drive
Airside
Terminal
Landside



Airside jobs

Airside refers to the area of the airport that is beyond the security checkpoints. This includes the runways, taxiways, aprons and areas around aircraft. Airside jobs are critical for the smooth and safe operation of airports and have a very hands-on aspect to the role.

The following pages highlight airside jobs and pathways that you might like to explore further.

Aircraft Pilot



A pilot is responsible for the safe and efficient operation of an aircraft, ensuring compliance with aviation regulations and company procedures. They conduct pre-flight planning, perform in-flight navigation and communication, and manage emergencies or unexpected situations. Working closely with co-pilots, air traffic control, and ground crews, pilots prioritise passenger and crew safety while delivering reliable and timely flight operations. The role demands excellent flying skills, situational awareness, and a strong commitment to safety and professionalism.

Skills of the job:

- spacial & situational awareness
- clear communication skills
- technical aptitude
- aeronautical decision-making

Pathways:

- RMIT & Swinburne Bachelor of Aviation
- Qantas Group Aviation Career Enrichment Programme (Q-ACE)
- Cadetships and alternative flight schools

Safety Officer



The Airside Safety Officer ensures the safe and compliant operation of all airside activities at the airport by conducting inspections, enforcing safety regulations, investigating incidents, and supporting the implementation of the Safety Management System (SMS). Working closely with airlines, ground handlers and Air Traffic Control, the safety officer promotes a culture of safety while ensuring adherence to all aviation authority standards.

The role requires strong knowledge of airport operations, great attention to detail, and the ability to respond effectively in high-pressure situations.

Aircraft Engineer



An aircraft engineer is responsible for the maintenance, repair and inspection of aircraft to ensure they meet safety, performance, and regulatory standards. They diagnose technical issues, perform maintenance and certify aircraft as airworthy. Aircraft engineers play a critical role in ensuring the reliability and safety of flight operations.

The role requires strong technical expertise, attention to detail and a deep understanding of aviation systems and regulations.

Pathways: Engineering Apprenticeship Programs through an airline eg. Jetstar or Qantas

Bachelor of Engineering (Aerospace Engineering) at RMIT or Monash

Aircraft Refueller



An aircraft refueller is responsible for safely refueling aircraft in accordance with aviation regulations and operational procedures. This role involves operating fueling equipment, monitoring fuel levels, conducting quality checks and ensuring proper documentation. Working closely with ground crews and flight staff, aircraft refuellers play a vital part in maintaining timely and efficient flight operations. The position requires strong attention to safety, awareness of hazardous materials handling and the ability to work in fast-paced, outdoor environments.

Skills of the job:

- equipment operation
- emergency response
- ability to work in fast-paced environments
- physical stamina

Pathways:

- On-the-job training

Baggage or Freight Handler



A baggage handler is responsible for the safe and efficient loading, unloading, sorting and transportation of passengers' luggage between check-in, aircraft, and baggage claim areas. They operate baggage handling equipment, ensure proper tagging and handling to prevent damage or loss, and work closely with ground crew and airline staff to maintain smooth airport operations. The role requires physical stamina, attention to detail and adherence to safety and security protocols.

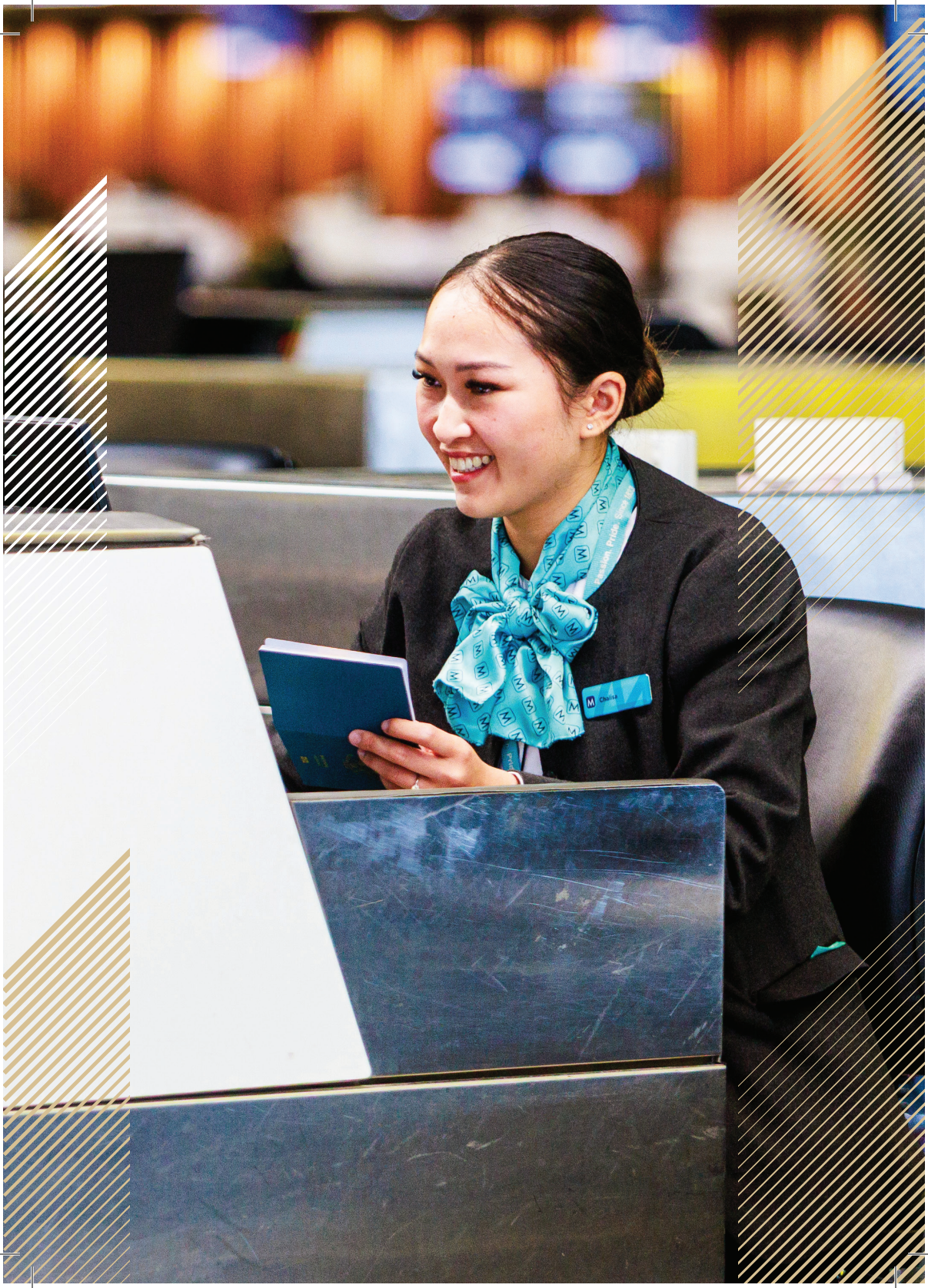
A freight handler is responsible for loading, unloading and transporting goods, ensuring safe and efficient handling of freight within logistics and transportation environments.

Aircraft Maintenance



Aircraft maintenance involves inspecting, repairing and servicing aircraft to ensure they meet safety and operational standards. Maintenance personnel perform routine checks, troubleshoot technical issues, replace parts and certify aircraft as airworthy. Working closely with engineers, pilots, and regulatory bodies, they play a crucial role in ensuring safe and reliable flight operations. The role demands technical expertise, precision and strict compliance with aviation regulations.

Pathways: Apprenticeships and traineeships with an airline eg. Qantas



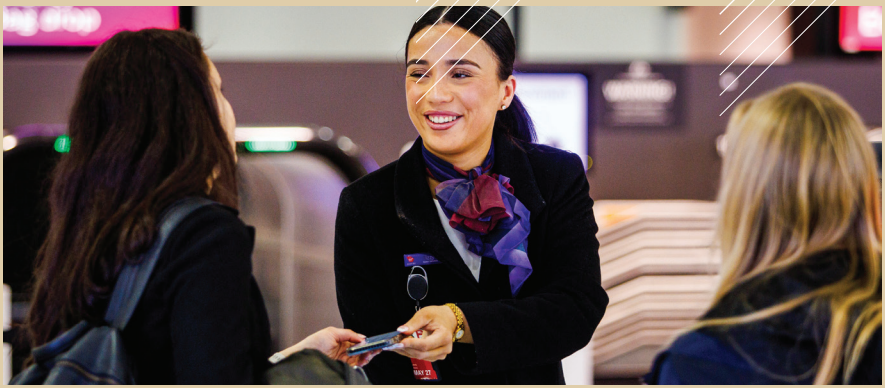
Terminal jobs

These roles all play a big part in ensuring the safe and efficient operations within airport terminals. They often engage with passengers directly and enhance the traveller experience.

The following pages highlight terminal jobs and pathways that you might like to explore further.



Roles with Airlines



Airlines offer many and varied job opportunities such as an airline customer service agent as well as cabin crew, baggage handlers and ramp agents.

A Customer Service Agent can be a travellers first point of contact with an airline. They are responsible for providing passenger assistance and help with issues and emergencies ensuring passengers feel heard, supported and have a positive travelling experience.

This role requires great communication skills and a strong attention to detail while feeling comfortable engaging and connecting with a diverse range of people.

Skills for these jobs include:

- safety-focused decision making
- communication skills
- ability to work in fast-paced environments
- adaptability

Pathways:

- For cabin crew - Vocational Certificate III in Aviation at William Angliss
- For baggage handlers - on-the-job training

Terminal Coordinator



A terminal coordinator manages and oversees the daily operations within the airport terminal, ensuring efficient passenger flow, coordinating with airlines, ground staff and security, and resolving any issues that arise.

They help maintain safety, service quality, and operational efficiency, acting as a key point of contact between various airport departments. The role requires strong organisational, communication and problem-solving skills to deliver a seamless passenger experience.

Retail and Hospitality



Retail and hospitality jobs at Melbourne Airport include sales assistants, customer service representatives, cashiers, stock handlers, and store supervisors across a variety of retail and hospitality outlets.

These range from luxury boutiques and duty-free outlets to fashion stores, convenience shops, and specialty retailers. Employees provide customer service, manage transactions, restock and help create a welcoming environment for both domestic and international travellers in a fast-paced airport setting. Strong communication skills and product knowledge are essential to succeed in these roles.

Australian Border Force



Working for the Australian Border Force (ABF) can give you the opportunity to work across the country or internationally. You will be on the front line protecting Australia's border, whether it be:

- processing passengers at an air or seaport
- clearing cargo at an air or sea port
- clearing mail at a clearance centre
- patrolling the Australian coastline in an ABF vessel
- working at a district office
- investigating illegal border activity
- working at a detention centre
- locating and detaining unlawful non-citizens.

Skills of the job:

legal comprehension skills

physical fitness and agility

conflict resolution skills

strong communication and critical thinking skills

Pathways:

Traineeship Border Force Officer Recruit Training (BFORT) for Year 10 and older at Australian Border Force

Airport Management



Airport management involves overseeing the smooth and safe operation of the entire airport. Some of the many business units within airport management include:

- Strategy & Planning
- Environment & Sustainability
- Public affairs & Communications
- Asset Management
- Legal & Risk
- People & Culture
- Terminal Coordination
- Retail & Commercial Services

These professionals work closely with airlines, government and service providers to ensure regulatory compliance, operational efficiency and a positive passenger experience.

Airport Screening



An airport screening officer is responsible for maintaining the safety and security of passengers and airport personnel by screening luggage and passengers to detect any illegal or dangerous items.

This role requires strong situational awareness and strong communication skills.

This role involves interacting with a diverse range of people, requiring you to navigate various situations with empathy and understanding while maintaining professionalism and adhering strictly to regulations.

Pathways include training on-the-job and obtaining Cert 2 in Transport Security Protection.



Landside jobs

Landside at an airport refers to the public areas beyond the terminals and airside. Jobs in these areas may see you support the traveller experience and airport infrastructure through various construction roles.

The following pages highlight landside jobs and pathways that you might like to explore further.



Australian Federal Police



The Australian Federal Police (AFP) is committed to protecting Australians and Australian interests.

Within the airport environment, the AFP play a critical role in ensuring security and law enforcement. Their roles include protective service officers who safeguard terminals and secure areas, general duty officers managing investigations and incident responses, as well as specialist units focused on counter-terrorism, intelligence, and cybercrime threat.

Skills of the job:

- specialist weapons handling
- intelligence gathering
- communication skills
- threat detection skills

Pathways:

There are various pathways to the AFP including graduate programs, and pathways for First Nations and specialist roles

Transport Management



Reliable ground transport is vital to airport operations, as it facilitates smooth passenger flow, connects key airport facilities, and supports overall accessibility and convenience for travelers.

Transport companies from Skybus, local bus services, parking shuttles and car hire companies, operate at airports and offer a wide range of roles spanning from frontline operational positions like drivers, dispatchers, and customer service representatives, to supervisory and management roles overseeing daily operations and fleet management.

To work in this field you may need to obtain a heavy vehicle licence.

Airport Fleet Mechanics



Airport fleet mechanics play a crucial role in maintaining the wide variety of vehicles and ground support equipment used across airport operations. This includes shuttle buses, baggage tugs, catering trucks, refuelling vehicles, and other essential service units.

Working in a safety-critical environment, these mechanics are responsible for inspecting, diagnosing, servicing, and repairing both diesel and petrol engines, hydraulics, brakes, transmissions, electrical systems, and air-conditioning units helping to minimise delays and keep operations running smoothly.

Pathway: Certificate III in Light Vehicle Mechanical Technology

Airport Hotels



The hotel industry is rich with career opportunities, whether you are looking for entry-level positions or management roles. Each major hotel chain has its unique culture and benefits, making it essential to explore various options to find the best fit for your career aspirations.

Skills of the job:

- cultural sensitivity
- problem-solving skills
- conversational efficiency
- punctuality

Pathways:

There are various pathways in hospitality and hotel management, see page 33 for a list of options

Airport Business Park



The Melbourne Airport Business Park is Australia's largest business park, spanning in excess of 500 hectares. The business park is a blend of industrial and commercial business that create an active hub outside of standard airport operations. This includes distribution centers, health care facilities, and manufacturing units.

Opportunities across the airport business park include hospitality, food service, hotels and jobs at sporting facilities such as Urbn Surf and AFL Max.

Construction



Our construction partners work with us to deliver projects across the airport precinct, upgrading and building new infrastructure.

There are a variety of disciplines and roles available within construction, including:

- Engineering (civil, structural, utilities, traffic, design)
- Safety
- Environment and Sustainability
- Communications and Engagement
- Survey

The following pages detail some of the job opportunities and pathways available with CPB Constructions.

CPB CONTRACTORS

Be a part of something bigger



Work with CPB Contractors

As a trusted construction partner of Melbourne Airport, CPB Contractors is currently delivering critical infrastructure upgrades as part of the Airport's Master Plan in response to the growing needs of travellers and the improvement of the customer journey.

CPB Contractors is one of Australia's leading construction companies, delivering urban and regional projects across a diverse range of sectors; from civil and rail, energy and resource infrastructure, to building and health.

Working collaboratively with their delivery partners for more than 90 years, CPB Contractors' construction projects connect communities, support economic growth, build skills and create rewarding careers.

CPB Contractors values collaboration, innovation, and a commitment to safety and inclusion. They proudly provide on the job experience and support for career growth with opportunities to work on major projects, contributing to the development of Australia's infrastructure.

Pathway opportunities

Pathway opportunities are available in a range of disciplines, including:

- engineering (civil, structural, mechanical, digital, electrical, mechatronics, controls, process and geotechnical)
- construction management
- sustainability and environment
- survey and geology
- asset management and supply chain
- information technology
- legal
- project management
- data science
- finance, accounting & commercial
- communications and marketing
- health & safety
- human resources

Scan this QR code to discover more at cpbcon.com.au/join-us

Construction jobs

Environments & Sustainability

An environment and sustainability role focuses on enforcing compliance, reducing carbon footprints, and driving sustainable construction practices across major infrastructure projects.

Skills of the job:

- understanding local environmental legislation
- data analysis
- sustainable materials knowledge
- problem solving

Pathways:

- Environmental Science Degree
- Environmental Engineering
- Civil Engineering

Surveying

A surveyors role is responsible for conducting precise site measurements, translating engineering designs onto the field for accurate construction set-outs, and verifying compliance with project designs.

Skills of the job:

- operating surveying equipment
- data analysis
- reading plans and blueprints
- knowledge of building codes

Pathways:

- Degree in Surveying, Civil Engineering or spatial science
- Diploma or Certificate IV in Surveying

Civil Engineering

A civil engineer is responsible for turning complex infrastructure designs into physical realities. They manage daily site activities, coordinate subcontractors, ensure strict quality and safety compliance, and monitor project timelines and budgets.

Skills of the job:

- strong maths foundation
- problem solving/critical thinking
- good communicator
- technical design knowledge

Pathways:

- Undergraduate Program
- Women in Construction Program

Electricians

An electrician is responsible for installing, commissioning, and maintaining the heavy-duty electrical networks and control systems required for major infrastructure projects, ensuring safe and reliable power outcomes.

Skills of the job:

- Industrial Electrotechnology
- reading plans and blueprints
- fault finding
- operating specialised tools

Pathways:

- Trade Aprenticeship
- Trade Assistant training on-the-job
- Electrical Engineering Degree

Melbourne Airport Joblink

Currently, the airport precinct hosts 39,000+ jobs, with this forecast to nearly double by 2038. This includes career opportunities directly related to aviation, as well as freight, retail, transport, construction and maintenance all supporting Australia's busiest 24/7 airport.

Head to the Melbourne Airport Joblink for a list of all current job vacancies within the Melbourne Airport precinct:

https://melbourneairportjoblink.com.au/

Visit link or scan this QR code to access a range of current Melbourne Airport job vacancies.

In addition to searching the Melbourne Airport Joblink, you might like to make direct contact with your top choice organisations to uncover 'expressions of interest' and other employment opportunities that might not be advertised.


rex
Regional Express
3
20

Pathways & opportunities

School Leavers Program

The school leavers program managed by MFJ is "The Travel Gap," an initiative designed by the My First Job (MFJ) platform in partnership with the Australian Travel Industry Association (ATIA). Designed for recent Year 12 graduates, this 29+ week structured national program allows young people to work, travel, and build real-world career skills before deciding on long-term university study or employment.

Scan this QR code to go to the website to register your interest and discover more about this program.

Diploma of Travel and Tourism

The Diploma of Travel and Tourism, co-developed by Torrens University Australia and Flight Centre Travel Academy, combines industry-relevant learning with practical skills for careers in the global travel and tourism sector. Gain strong business and tourism knowledge, valuable employability skills, industry connections, and pathways to further study in a dynamic, growing industry.

Scan this QR code to download the course guide or apply online.

rmit.edu.au/study-with-us

Bachelor of Aviation
Aerospace Engineering
Applied Science in Aviation

swinburne.edu.au/courses/find-a-course/
Bachelor of Aviation
Bachelor of Aviation Management

monash.edu/study/courses

Bachelor of Engineering

angliss.edu.au

Vocational Certificate III in Aviation (Cabin Crew)
Diploma and Advanced Diploma of Hospitality
Bachelor of Business (Tourism and Hospitality Management)
Associate Degree Resort and Hotel Management

vu.edu.au/study-at-vu/courses

Cert 2 & 3 Hospitality
Diploma and Advanced Diploma of Hospitality
Bachelor of Business (Tourism and Hospitality Management)
Associate Degree in Hospitality and Hotel Management

kangan.edu.au/courses

Cert 3 in Hospitality

melbournetraining college.com.au

Security Operations

scu.edu.au/study/

Diploma of Global Hotel Management

My notes

MELBOURNE AIRPORT