

PACIFIC PALMS RESORT LTD

PET FRIENDLY RULES & REGULATIONS

1. INTERPRETATION

In these Regulations:-

“Booking” means the period for which you have paid to stay at the property

“Pet” means dog or cat

“Guest” / “You” means all persons occupying the villa, including a non-member (guest), an invitee of a member, whether relative, friend, associate or other person, either staying with or visiting the member or staying with the member’s permission and shall also include an invitee of the club.

“Club” / “Resort” means Pacific Palms Resort Limited

“Manager” means Resident Managers of the Club

2. CONDITIONS OF ENTRY

2.1 General

- (a) There are two (2) allocated pet friendly villas
- (b) One (1) pet (10kg weight limit) per booking, per pet friendly villa, is permitted
- (c) The accompanying pet must be declared at the time of booking (including breed & size if dog)
- (d) Only pets declared at the time of booking will be permitted entry
- (e) The Guest is required to bring their own pet food, food bowl, pet bed, lead, litter box (if applicable), waste bags, scooper, gloves
- (f) Pets must not be left unattended at any time
- (g) Pet faeces must be collected, securely bagged and placed in the outdoor receptacles provided. Pet faeces should not be placed in any receptacle inside the villa

2.2 Access

- (a) Pets are not permitted in the pool area, playground, tennis court, gym or recreation room
- (b) Pets must be dry prior to entering the villa
- (c) Pets are not permitted on beds
- (d) Pets must be kept on a lead at all times when outside your Villa
- (e) Pets may be let off lead inside the villa, including within the fenced outdoor area of the villa, *provided* you deem the area to be safe and sufficient to confine your pet
- (f) By allowing your pet off lead inside the villa, including within the fenced outdoor area of the villa, you are hereby acknowledging the area to be safe and sufficient to confine your pet
- (g) Pets are not allowed inside any of the other villas at any time

2.3 Health and Safety

- (a) It is your responsibility to provide your pet with an appropriate balanced diet and clean, cool water at all times
- (b) It is recommended that all persons wash their hands after touching the pet
- (c) Pet must be up to date with worming, flea and tick treatments
- (d) Pet with known fleas, ticks or any other sickness, is not permitted in the Resort
- (e) Pet must be registered and microchipped prior to entry, and wearing appropriate identification whilst on the Resort.
- (f) Pets are required to sleep in a pet bed

2.4 Cleaning

- (a) In addition to the standard pre-authorisation (if applicable), an additional fee of \$140 per booking is payable at check-in to cover the costs of additional cleaning following departure
- (b) The Resident is liable for any damage caused to the premises by the pet, including but not limited to, resort grounds and gardens, furnishings, floorings and wallcoverings inside the Villa. Costs to repair any damage will be oncharged to the guest
- (c) Should an accident occur inside the Villa, you are responsible for cleaning up after the pet immediately, using the cleaning products provided. Reception must be advised so that an inspection can be made to determine if more intensive cleaning is required.
- (d) prior to check out, take reasonable measures to ensure any pet hair is removed from the floor and furnishings

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2.5 Discipline

- (a) It is your responsibility to ensure your pet does not create any excessive noise likely to interfere with the peaceful enjoyment of any other guest
- (b) An excessively barking pet will not be tolerated under any circumstances and may result in the termination of your booking.
- (c) An aggressive pet will not be tolerated under any circumstances and may result in the termination of your booking

3. LOST PET

- (a) The Club accepts no responsibility should the pet escape the villa, including the fenced outdoor area of the villa, and become lost.
- (b) Should your pet become lost whilst you are staying at the Resort, immediately report this to Reception who can provide assistance with local information to help locate the pet.

4. PET ILLNESS / INJURY

- (a) Neither, Classic Holidays, the Manager nor the resort owners are liable for any illness or injury a pet may sustain while at the resort
- (b) Should your pet become injured whilst at the Resort, immediately report this to Reception
- (c) Should you suspect your pet has become ill whilst at the Resort, please see Reception for the nearest veterinary facility

The Manager may inspect the villa at any time without notice if the Manager is of the opinion that there has been a breach of these conditions

The Guest authorises the Club to charge any credit card for any loss, damage or monetary contribution for which the Guest is liable under this document or otherwise.

If there is found to be any infringement relating to any of the above, the Club has the right to request immediate vacation of the premises without refund.

Please see Reception for local off-lead dog park(s) and/or dog friendly beaches.