

FLUENT EXPERT SERVICES

Ready For Launch Package

Go-Live Readiness

For Clients

The Ready For Launch (RFL) Package is an Expert Services package designed to support the successful go-live of Fluent Order Management.

Assess go-live readiness

The Ready For Launch (RFL) Package

is a fixed price go-live readiness package evaluating key aspects of the design and implementation against best practices and provides actionable recommendations.

The review acts as a launch gate and is also a process to escalate concerns to Fluent Commerce, Implementation Partner and the Customer.

WHAT'S INCLUDED?

- ✓ Identification of known patterns which might risk the stability of the platform
- ✓ Confirm use of Fluent best practices
- ✓ Review usage of any partner accelerators, plugins and/or 3rd party dependencies
- ✓ Review performance test results
- ✓ Review environment sizing and license limits

WHAT'S NOT INCLUDED?

- ✓ Certify all aspects of the implementation
- ✓ Full code review of the implementation
- ✓ Review every use case and scenario
- ✓ Validate customer requirements against the implementation
- ✓ Ensure on-time/on-budget delivery
- ✓ Ensure that PII data is stored and processed securely




Deliverables

- Ready For Launch Report prepared by an Expert Services Consultant, that details any concerns or recommendations prior to go-live.
- Production Account approved, provisioned and handed over.

Cost (Fixed Price)

USD \$10,000 or local currency

Ready For Launch Process

		RFL Kickoff	RFL Design Review	RFL Launch Gate
		Discovery (Initiation) 	SIT (Delivery) 	Production Launch Preparation 
Fluent Commerce				
Activities	Ready for Launch process is presented and established	Review of solution design	Pre-launch review of implementation	
	Initial Ready for Launch document is created and shared with the partner	Review of customizations & any partner accelerators in accordance with Fluent best practices	Review of production launch checklist	
	Partner and client walkthrough of the RFL and aspects to be considered	Review of interface specifications and data flow diagrams	Production launch approval	
	Align on the key milestones for delivery including desired launch dates			
Deliverables	Initial Ready for Launch Report	Ready for Launch Report feedback	Fluent production account	
			Final Ready for Launch Report is provided to the client	
Partner				
Activities	Identify & specify any PII data required to be stored and processed in Fluent OMS	Solution design presentation by the partner	Final solution presentation	
	Identify data volumes & KPIs	Presentation of customizations developed	Presentation of performance / load test results	
	Presentation of delivery key milestones		Confirm target launch date & support model	
Deliverables	High level project plan including target launch dates	Functional specifications (FSD)	Final solution architecture diagrams	
	High level solution architecture diagrams	Technical specifications (TSD)	Final list of customizations	
	High level data flow diagram	Solution architecture diagrams	Performance / load test results	
	Confirmation of expected volumes against commercial license terms	Test plan	Post launch support plan (including hyper care and long term support)	
	Data migration requirements (if any)	Custom artifacts or access to source code		
		Migration specifications (if applicable)		

Go-Live 