

FLUENT EXPERT SERVICES

# Annual Health-Check

Order Management Experience

*For Clients*

# Annual Health-Check

## The Annual Health Check Package

provides Clients an assessment of their implementation against best practices and latest Fluent product standards.

### WHAT'S INCLUDED?

#### Consulting Support

- Conduct interviews with Client's business stakeholders to establish business context
- Assessment of the inventory and order integrations inbound and outbound
- Review of the order, inventory and fulfillment workflows, and workflow rules
- Analysis of existing UX configurations
- Walk through of the report and findings with Client and/or Partner
- Capturing changes in Client's business and/or technology roadmap - partnering with Customer Success

#### Deliverables

- Report with findings and actionable recommendations

### KEY BENEFITS

- Understand the current state of the integrations, workflows and UX customizations
- Accelerate adoption timeline of latest Fluent product features
- Alignment to Best Practises
- Joint business roadmap planning

### COSTS

Flat fee of £10,000 PA, or equivalent local currency.