

FLUENT EXPERT SERVICES

# Delivery Consulting Package

Implementation Support

*For Partners*

The Delivery Consulting Package is designed to assist new project teams in implementing Fluent Order Management.

# Delivery Consulting

## The Delivery Consulting Package

provides Partners with access to Fluent Commerce's Expert Services team to guide them on best practices for project implementation, integration, workflow design, etc.

This package includes support throughout the implementation, from sprint one through to go-live.

The Delivery Consulting package does not specifically include days for Discovery and Solution Design. Support for these project phases is provided as part of the Disco Package that all Clients are required to purchase. The Delivery Consulting Package for partners is designed to complement any Client packages.

## WHAT'S INCLUDED?

### Consulting Support

- Consultation throughout the project delivery phase
- Access to a knowledgeable OMS consultants for ongoing advice and guidance on scope and design considerations
- Participation in Sprint ceremonies
- Advice and Guidance of Fluent Commerce Delivery Best Practices
- Point of contact into the wider Fluent Commerce organisation

## KEY BENEFITS

- Learn how to maximize solution efficiency
- Accelerate development
- Alignment to best practise
- Resolve issues quickly
- Operational readiness / considerations

## COSTS

- Consulting is typically 1-2 days per week of effort and is based on the scope and implementation timeline