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Melbourne Room, Melbourne Airport

Apologies:
Leanne Deans – City of Brimbank
Paul D'Elia – Virgin Australia

1.	Welcome & apologies
	Melanie Hearne welcomed the attendees to the meeting and noted apologies.
2.	Minutes of previous meeting
	The minutes of the previous meeting were accepted. Actions from previous meeting:
	Action 1: Complaint data workshop to be set up – Melbourne Airport to advise of date.
	The complaints data workshop was held at Melbourne Airport on Monday 16 October 2017.
	Action 2: Agenda or process of facilitation to be developed for workshop by Melbourne Airport.
	The attendees, structure and outcomes of the workshop are to be discussed in latter part of the meeting during Item 6: Other Business.

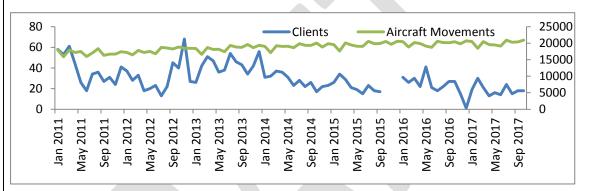
	Action 3: Airservices to investigate whether Richmond complaints are related to Runway 34 arrivals.
	Airservices confirmed that the Richmond complaints were related to Runway 34 arrivals.
3.	Airservices Report
	3.1 RNP Smart Tracking
	The "smart track" route for arrivals on Runway 16 has been operational since November 2016. Airservices have made a commitment to provide 12 months of use and complaints, none received since implementation.
	July to October use: Approx. 1% of total arrivals
	Not currently linked to Sydney arrivals. RNP equipped aircraft is not high from other Australian airports and concerns around land uses sensitivities around the RNP approach.
	3.2 Online ANIR Reporting
	Q3 2017 – 51 complaints increasing from 35 in Q2.
	Categorisation of issues is different for Q3. Issues now classed as either:
	 Normal (standard) flight movements; Unusual movements; Night movements; Not noise related; Other.
	This allows Airservices to pick up on unusual movements and look at how they can be better explained or addressed.
	Standard flight movements attracted the greatest number of complaints for Q3.
	Runway 34 arrivals account for 51% of complaints for Q3. Noted that this is seasonal.
	2 out of 3 unusual movement complaints were weather related.
	3.3 Technical Noise Working Group (TNEWG) Update
	Technical noise working group meeting to be held 20 November 2017. Items for discussion are:
	Airspace change proposal for GBAS approached to Runway 34.
	A report will be provided to CACG.
4.	Melbourne Airport Report

4.1 Monthly noise data by municipality

Municipality totals:

Council	01-Jul- 17	01-Aug- 17	01-Sep- 17	Total
Brimbank City Council	1	2	4	7
Hume City Council	3	1	5	9
Melton City Council	2	-	-	2
Moonee Valley City				
Council	4	2	2	8
Whittlesea City				
Council	1	1	2	4
Other	3	5	1	7
Total	14	11	12	37





4.2 Ground Based Noise Complaints: None.

4.3 Safeguarding update

The 2018 Master Plan is nearing completion. Currently in the process of finalising preferred ANEF contours, flight paths and airspace. It is expected that the exposure draft Master Plan will be forwarded to the Commonwealth government early next year. Consultation is anticipated to commence in mid-2018 for both the Master Plan and Runway Development Program Major Development Plan. There is likely to be some overlap with consultation periods for both projects.

An update was provided on recent local government planning application referrals:

- Warragul Street, Dallas extension to existing primary school providing for an additional 200 students and staff. Education is now a prohibited use in Schedule 1 to the Melbourne Airport Environs Overlay. A section 82 application has been made to VCAT with a two-day hearing scheduled for early May 2018.
- Old Calder Highway, Diggers Rest preliminary application meeting held for a caravan park proposal. Melbourne Airport not supportive due to aircraft noise impacts.
- Diggers Rest-Coimadai Road, Diggers Rest application to remove a Section 173 agreement on Title. Agreement currently restricts subdivision at a maximum density of 0.2ha. Melbourne Airport not supportive due to the potential increase in residents subject to aircraft noise.

	Discussion was held around the sharing of the new ANEF associated with 2018 Master Plan. Melbourne Airport advises that this information can be shared around time of exposure draft.
	Questions were also raised around the consultation process associated with the update of the MAEO and whether the onus would be on Councils or State government to run the update and consult with affected parties.
	Melbourne Airport advises that initial discussions in relation to the MAEO are currently being held with the Minister for Planning. The Master Plan must be finalised before consultation can commence. Current anticipated timeframe is the end of 2018.
5.	Reports from other members
	5.1 Melton City Council
	SF provided an update on two planning applications:
	 13-15 Diggers Rest-Coimadai Road, Diggers Rest: Application to amend a section 173 agreement (also referenced above in Item 4.3). Council has not yet determined the application. State government and Melbourne Airport have both objected to the proposal. Council officers have not recommended in-principle support. Likely that decision will be made at the Council Meeting in December. Land next to Diggers Rest hotel, Diggers Rest: pre-application request regarding a Caravan Park. Council is not prepared to support the application on basis of aircraft noise and the aesthetic presentation at the entry point to the Diggers Rest township.
	5.2 CACG update
	DT gave an update on the 15 August 2017 CACG meeting in Gladstone Park. A written report was circulated.
	DT outlined that there was an ongoing review into the operation of the CACG to improve efficiencies, particularly in light of increasing workload associated with the Runway Development Program and 2018 Master Plan. Papers on the review are to be considered at the 21 November 2017 CACG meeting.
6.	Any other business
	6.1 Noise complaints workshop
	A workshop on aircraft noise complaint data was held on 16 October 2017 and was attended by representatives from Melbourne Airport, Airservices, the Aircraft Noise Ombudsman, CACG and Brimbank City Council.
	Airservices outlined the methods of reporting and the information they gather from complainants. Key message was that data is reported as one issue = one complaint (i.e. a person with multiple different issues with aircraft noise may have multiple complaints). Issues then drill down into case classifications.
	It was discussed during the workshop that there are perceived issues and gaps with

	current reporting system and that there would be a future dialogue around what minor tweaks could be made to improve the system.
	Ruth Jost from NCIS will present at the February NAC meeting to provide context for reporting. Brimbank will also provide update at February meeting on suggested improvements.
	Councils are to consider what NCIS reporting information would be useful to them and report back at next NAC meeting.
	Action: Council representatives to consider what aircraft noise complaint data/information would be useful for Airservices to report on prior to next NAC meeting.
	DT explained that the volume of complaints (as reported by Airservices) is understated in the presented data. It is the view of ANO is that the current system is appropriate as serial complainants are not rewarded. DT sees that the current system cuts out public acknowledgement of multiple issues experienced by one complainant - information is often captured, but not reported publicly.
	DT reiterated that there is a value case to justify modifications to system and that similar issues were being experiences in South Australia but is was not a widespread issue throughout Australia.
	TK explained that there would be value in understanding the ratio of complaints to overall population (or household numbers) within a given area.
	DT explained that resolution around complaint reporting would contribute to building confidence and trust amongst the community.
7.	Next meeting
	10.30am Monday 19 February 2018
	2018 NAC meeting schedule as follows:
	10.30am Monday 19 February 2018
	10.30am Monday 14 May 2018
	10.30am Monday 20 August 2018
	10.30am Monday 19 November 2018
Sum	nmary of Actions
	Action 1: Council representatives to consider what aircraft noise complaint data/information would be useful for Airservices to report on prior to next NAC meeting.