

MELBOURNE AIRPORT

CONTACT INFORMATION

Melbourne Integrated Operations Centre | 9297 1601 (24 hours / 7 days per week)

Call this number to report **EMERGENCIES ONLY** (Fire or smoke, medical emergencies, criminal acts, unattended baggage, telephone threats etc...) ISS T4 Terminal Co-Ordinator | 0434 313 034

Terminal Faults and Cleaning | 9297 1001

Call this number to report **URGENT** faults **within the Terminal** that Melbourne Airport is responsible for. For non-urgent faults email: faults@melair.com.au

Security Services | 9297 1619 or 9297 1872

The ASIC office hours are 8am – 3pm Monday to Friday

Chaplaincy | 9297 1488 (24 hours / 7 days per week)

The Airport Chaplaincy service responds to the needs of people at the airport who are distressed and might be facing such issues as homelessness, mental health problems, impacted by substance misuse or are vulnerable or underage in the complex airport environment. Support is also available to all Melbourne Airport staff on a confidential basis.

Retail Contacts (Urgent Retail enquiries only)

Shereen Elsebai	Retail Operations Manager	0419 233 257
Amber Shaw	Retail Operations Coordinator	0466 142 375